



If you have a question...

It is extremely important to us that we work in close partnership with our families. We understand that excellent communication between home and school is key to success. It underpins positive wellbeing for all. We strive to make contacting the school as easy as possible. Please email us with any questions, this is the most efficient way of contacting us. We will respond to you within two working days.

I have a general enquiry	Email: kinghenryviii319@monmouthshireschools.wales Or: Click 'Ask a Question' on the top right of the website home page
I have a question about wellbeing	Email: Kinghenryviii319wellbeing@monmouthshireschools.wales
I have a question about teaching, the curriculum, or progress in a certain subject	Email: Kinghenryviii319curriculum@monmouthshireschools.wales

Alternatively, you may call us

Primary site 01873 735010 <i>Option 1: Pupil absence</i> <i>Option 2: Finance department</i> <i>Option 3: School office</i>	Secondary site 01873 735373 <i>Option 1: Pupil absence</i> <i>Option 2: Finance department</i> <i>Option 3: School office</i> <i>Option 4: Sixth Form pupil absence</i> <i>Option 5: Wellbeing Team</i> <i>Option 6: PE office</i>
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Follow us on X (twitter)	@KingHenrySchool
Visit our website	https://www.kinghenryviii3to19school.co.uk

The following information is available on Class Charts:

<p>Information about your child's attendance Information about your child's merits and achievements Information about your child's behaviour Your child's timetable</p>
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I need to inform the school that my child is unwell	Please call us and leave a message (choose option 1).
I need to inform the school of a medical appointment that is taking place during the school day	Please email us: kinghenryviii319@monmouthshireschools.wales
I want to request term time absence for my child	Please complete the term time absence form and email it to us. This is available by clicking here .
I am not happy with the school's actions in a particular area	Please email us (kinghenryviii319@monmouthshireschools.wales) so we can try to resolve your concern. We work hard to do this. Please use our Complaints Policy if your concern has not been rectified. This is available on our school website.
I have a suggestion to improve an area of the school	Please email us: kinghenryviii319@monmouthshireschools.wales The school also holds a number of 'Senior Leadership Team Open Door Sessions' throughout the academic year. These are publicised in advance with details of how to book an appointment.

Please do not share issues or concerns on social media. Sharing concerns on social media rarely allows them to be successfully rectified, can exacerbate situations, and goes against our Communication Policy.